

POS Hardware Operating Systems

When purchasing a new Windows 10-based POS system, it is strongly recommended to replace both terminals or strategically move POS hardware from other restaurants to avoid mixed operating systems within the restaurant.

Mixed operating system mode is functional but will pose a risk if you need to replace a terminal in the future. If the main terminal is running Windows 10 and needs to be replaced and your secondary terminal is running Windows 7, you will be unable to move the database from the main to the secondary terminal, due to incompatible versions of SQL. You would have no data to restore to the secondary terminal but data in downstream systems such as LiveIQ would still be available.

Please refer to the chart on the next page for detailed scenarios

If you have a question, Lou Chmielewski at Subway HQ chmielewski_L@subway.com.

	POS & Operating Systems	Scenario	Outcome
Mixed OS environment - NOT SUPPORTED	Primary POS Win 10 Secondary POS Win 7	Primary crashes	Secondary running Win 7 can NOT inherit SubwayPOS database. Primary was running Win 10, so only a Win 10 POS can.
		Secondary crashes	Database resides on primary machine. No data loss suffered.
	Primary POS Win 7 Secondary POS Win 10	Primary crashes	Secondary running Win 7 can NOT inherit SubwayPOS database. Primary was running Win 7, so only a Win 7 POS can.
		Secondary crashes	Database resides on primary machine. No data loss suffered.
Same OS environment	Primary POS Win 10 Secondary POS Win 10	Primary crashes	Secondary running Win 10 can inherit SubwayPOS database. No data loss suffered.
		Secondary crashes	Database resides on primary machine. No data loss suffered.
	Primary POS Win 7 Secondary POS 7	Primary crashes	Secondary running Win 10 can inherit SubwayPOS database. No data loss suffered.
		Secondary crashes	Database resides on primary machine. No data loss suffered.